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# Chiltern & South Bucks Joint Overview & Scrutiny Committee

## Monday 1 October 2018 at 6.30 pm

### Room 6, South Bucks District Council, Capswood, Oxford Road, Denham UB9 4LH

#### AGENDA

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- 1 Evacuation Procedure
- 2 Election of Co-Chairman

The Committee is asked to elect the South Bucks Co-Chairman for the 2018/19 Municipal Year.

Note: the Chairmanship of the Committee shall alternate between Councils each meeting

- 3 Apologies for Absence
- 4 Declarations of Interest

INVESTORS

IN PEOPLE

Bronze

5 Joint Overview and Scrutiny Terms of Reference (Pages 3 - 4)

Appendix 1: Terms of Reference (Pages 5 - 6)

Appendix 2: Procedure Rules (Pages 7 - 12)

6 Customer Experience Programme Update Report (Pages 13 - 20)

7 Update on Implementation Project for Shared ICT Strategy (Pages 21 - 24)

Appendix 1: Outline Programme Plan to Implement the Shared ICT Strategy (Pages 25 - 28)

- 8 Joint Overview and Scrutiny Work Programme (*Pages 29 30*)
- 9 Exclusion of the Public (if required)

To resolve that under Section 100(A)(4) of the Local Government Act 1972 the public be excluded from the meeting for the following item(s) of business on the grounds that it involves the likely disclosure of exempt information as defined in Part I of Schedule 12A of the Act.

**Note:** All reports will be updated orally at the meeting if appropriate and may be supplemented by additional reports at the Chairman's discretion.

#### Membership: Chiltern & South Bucks Joint Overview & Scrutiny Committee

Councillors: A Bacon P Bastiman M Bezzant M Bradford T Egleton M Lewis V Martin C Rouse N Varley J Waters

#### Audio/Visual Recording of Meetings

This meeting might be filmed, photographed, audio-recorded or reported by a party other than the Council for subsequent broadcast or publication. If you intend to film, photograph or audio record the proceedings, or if you have any questions please contact Democratic Services. Members of the press please contact the Communications Team.

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